

What might the library user of 2025 experience when they “visit” the library?



Resilient Institution	Social & Educational Opportunities for Communities	Dynamic Buildings	Progressive Technologies	Resourceful Staff
<ul style="list-style-type: none"> Increasingly virtual content No Boundaries Branding/Corporate Sponsorship Mobile Librarian 	<ul style="list-style-type: none"> Creation Opportunities (Material & Digital & Virtual) Library book club/social network Speakers on a variety of topics Access to eReaders, laptops, tablets Senior assistance (programs & materials) Classes for the Community & Speakers 	<ul style="list-style-type: none"> A library that is modular Everyday Convenience (post office, banking) Safe comfortable environment for all ages to gather Lunch friendly spaces Physical space to facilitate more learning Eco-friendly “green” building Community spaces Dynamic building environments Specialized areas (business, distance learning) Community gathering places to network “Internet-Cafe” style setting Space for gathering (book clubs, study groups, tutoring) Parking space for your personal rocket! 	<ul style="list-style-type: none"> Check out multilingual devices loaded with requests Virtual experience to provide content & data to augment knowledge Streamlining of catalog use (intuitive) Eye-scan checkout - no more cards! Fast, transparent providing of content & services Interactive, face-to-face, website 	<ul style="list-style-type: none"> Librarians as synthesizers of information Provide same level of service virtually as we do physically Facilitators & connectors (not keepers) of information Better than Google information access

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Access, Training and Support for Current Technology	Flexible Access for Patrons	Welcoming, Open Environment	A Place and Services for Whole Community	An Approachable Comfy Zone
<ul style="list-style-type: none"> • Full-time computer lab with trainers • Access to technological devices • More technology • Technology Bar 	<ul style="list-style-type: none"> • Trend toward unstaffed kiosks • 24 hour library • Drive-thru services 	<ul style="list-style-type: none"> • A need for staff to facilitate patron learning • First impressions, physical & virtual • Navigable, Intuitive, Comfortable • Visual stimulation with color • Virtual services also available at physical locations • Personalize your information search process 	<ul style="list-style-type: none"> • Teen Scene • Storytimes using technology • Teens need own space • Collaboration with technology and media companies • Flexible community spaces • Partnering for early childhood education • Work-force tools • Income generators- coffee shops • Beverages & food • Amenities (coffee shop, leased space) • Multi-use buildings • Services (fax, skype booth, postal, license) 	<ul style="list-style-type: none"> • Librarians out from behind desks • Roving Reference use iPads (tablets) • Greeter: set the tone of interaction • Self-sufficiency balanced with staff assistance • Get them in! Marketing • Just in time (what you need when you need it)

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Self-Service Option	Versatile Physical Environment	Community Hub	Accessibility & Convenience of All Resources at All Times for Everyone	Life Long Learning
<ul style="list-style-type: none"> • Less personal interaction • Single search mechanism • Question kiosks 	<ul style="list-style-type: none"> • Physical library will still exist • Space, environment is warm, flexible, inspiring • Casual seating with book delivery virtual physical • Gift shop • Make quiet areas the exception • Fewer physical spaces 	<ul style="list-style-type: none"> • Personal connection • Community gathering space • Childcare (Library Land) • More mobile services • Not losing personal interactions • Foster community connections • Community publishing • 	<ul style="list-style-type: none"> • Downloadable movies & music • Browsing virtual bookshelves • Libraries without walls or schedules • 24 hour access to physical materials (holds pickups) • More virtual • Technology for lending and in library use • Library goggles • Accessibility and convenience of all resources • All books/av always available (all formats) • Electronic increase 	<ul style="list-style-type: none"> • Facilitate life-long learning • Interactive learning opportunities • Hologram aids (e.g. anatomy) • Online storytime • Educators • Online class/degree provider • Virtual teachers

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Library as Learning Lab	Neo-Traditional Materials & Service	Live Action Community Spaces	Easy Access	Remote Control Library
<ul style="list-style-type: none"> • Mobile lab • Self-directed learning & mentored learning • Virtual tutoring • Museum realia (touchable, usable) • More computers • Technology lab • Learning commons computer labs • Teaching and learning space • Technology based subject areas 	<ul style="list-style-type: none"> • Real books • Books sanitized on track • Less borrowing collections • Less physical materials • More traditional areas • Community spaces for conversation • User friendly for older people • Sidewalk reference • Reader’s advisory • Checkout devices (eg Kindles) - vending machine 	<ul style="list-style-type: none"> • Home office away from home • Family room, play area • Space meeting different needs • Physical space: central books, satellite services • Activity rooms • Interactive children’s area • Library = Kinkos (fax, copies, etc) • Cafe • Community space 	<ul style="list-style-type: none"> • One combo card - driver’s license, library card - fingerprints • No library cards - universal access • 	<ul style="list-style-type: none"> • Home delivery with fee (Netflix Model) • GPS Library • Virtual librarians • Automated & instant information retrieval • Streaming online audio & video • Self-service kiosks - in malls/grocery stores • No physical customers all from home • Online visual chatting/reference • 24/7 virtual Skype reference & tutoring • More virtual staff • Virtual library